

2024 年 4 月

親愛的客戶：

短訊發送人登記制

新加坡銀行有限公司（香港分行）已參與由香港通訊事務管理局辦公室、香港金融管理局、香港警務處、香港銀行公會及電訊業界合作推出的「短訊發送人登記制」並登記成為「已獲認證的發送人」，自 2024 年 1 月 28 日起，本行將以「#」號開頭的「已登記的短訊發送人名稱」發出短訊予使用香港本地流動服務之客戶。

本行所登記的短訊發送人名稱為「#BOS」。需注意由本行發出的短訊均為**不可轉寄**短訊。

客戶可在香港通訊事務管理局辦公室網站查閱參與銀行及電訊供應商名單及「已登記的短訊發送人名稱」。請注意現時「短訊發送人登記制」不涵蓋：

- 1) 雙向短訊（即客戶需要回覆，提供簡單命令或確認的短訊）。
- 2) 非香港營辦商提供之一卡多號/一卡雙號流動服務的本地用戶，如其身處的地方不支援收發發送人名稱由字母數字組成的短訊，未必能成功接收以「#」號開頭的「已登記的短訊發送人名稱」發出的短訊。

詳情請參閱香港通訊事務管理局辦公室網站。

當收到任何聲稱來自銀行的短訊時，客戶都應提高警覺。如有任何懷疑，請立即聯絡您的客戶經理或本行 <+852 2846 3980>。

新加坡銀行有限公司（香港分行）謹啟

中文譯本如與英文版本有歧異，概以英文版本為準。

April 2024

Dear Valued Customer,

SMS Sender Registration Scheme

Bank of Singapore Limited (Hong Kong Branch) has joined the "SMS Sender Registration Scheme" which was established by the Office of the Communications Authority of Hong Kong, the Hong Kong Monetary Authority, the Hong Kong Police Force, the Hong Kong Association of Banks and the telecommunications industry. Since 28 Jan 2024, the Bank has been using "Registered SMS Sender IDs" with prefix "#" to send SMS to local subscribers of mobile services in Hong Kong.

The SMS sender ID registered by our Bank is "**#BOS**". Please note all SMS messages sent by the Bank are **non-forwarding** SMS.

Customers can check the list of participating banks and telecommunications providers and the "Registered SMS sender IDs" on the Office of Communications Authority website. Please note that the current "SMS Sender Registration System" does not include:

- 1) 2-Way SMS (i.e., the one that the customer has to reply by providing simple command or confirmation).
- 2) Those SCMN/1C2N SIM cards issued by non-Hong Kong operators may have issues in receiving SMS with prefix "#" in the registered sender ID in a place which does not support Sender IDs with alphanumeric characters.

For details, please refer to the website of the Office of The Communication Authority of Hong Kong.

Customer should always remain vigilant when receiving any SMS that claims to be sent by our Bank and contact your relationship manager or us at <+852 2846 3980> immediately when in doubt.

Yours faithfully,

Bank of Singapore Limited (Hong Kong Branch)

In case of inconsistency between the English and Chinese versions of this letter, the English version shall prevail.